Mutual of Omaha Insurance Company United of Omaha Life Insurance Company Group Insurance Claims Management 3300 Mutual of Omaha Plaza
Omaha, NE 68175-0001
Toll Free (800) 877-5176
Fax (402) 997-1865
Email newdisabilityclaim@mutualofomaha.com

A Guide for Successfully Completing the Group Short-Term Disability Claim Form

Mutual of Omaha appreciates the opportunity to provide you with valuable income protection. We rely on the information you provide on this form to effectively determine if you qualify for group short-term disability benefits.

This guide provides information and instruction to help you successfully complete and submit the claim form. Please consult your employer/benefits administrator if you need assistance in providing information for the form.

Important Tips for Paper Copy Submission

- Prior to submission, make sure you have provided all required information and answered all questions completely and accurately. If information is missing or cannot be read, the processing of your form will be delayed.
- The following guidelines provide valuable information to help you successfully complete the form.
- Please make a copy of the completed form for your records before submitting it to Mutual of Omaha/United of Omaha.

Required Fraud Warnings

Before completing the claim form, please read the Required Fraud Warnings listed on the following page.

Guidelines for Section 1: Employee Statement

This section is to be completed by the Employee. Dates should include the month, date and year. In order to be considered complete, the form must be signed by you.

- Group ID Number for your Employer will consist of eight characters, beginning with "G000" and followed by four additional letters or numbers specific to your Employer.
- Job Title is the title of your position held with the Employer.
- The Hours Worked per Week is the number of hours you worked per week for the Employer.
- Height should be provided in feet and inches.
- Weight should be provided in pounds.
- Dominant Hand indicates whether you are primarily right- or left-handed.
- Date of Disability is the first day you were absent from work because of the disabling condition.
- Date First Treated is the date you first sought medical care because of the disabling condition.
- Other Income means money you are currently receiving or have applied to receive from any source in addition to your claim for disability benefits with Mutual of Omaha/United of Omaha.
- Medical records from your providers may be needed in order to make a determination on your claim. A completed authorization form will be
 needed to obtain them. To avoid any additional delays in the claim, please be sure to complete and submit the authorization forms with your
 claim application.

Authorization to Disclose Personal Information & Authorization to Disclose Health Information to My Employer

Both authorizations are to be completed by the Employee. Dates should include the month, date and year. In order to be considered complete, the form must be signed by you or your legal representative.

- By signing the authorization, you are applying for short-term disability benefits with Mutual of Omaha/United of Omaha and are agreeing to
 allow disclosure of personal information to the necessary parties for the purpose of claim processing.
- If the name associated with any of your medical records differs from the name provided on the form, provide any alternate names. This might occur in the event of a name change due to marriage or adoption.

Guidelines for Section 2: Employer's Statement

This section is to be completed by the Employer. Dates should include the month, date and year. In order to be considered complete, the form must be signed by the Employer.

- Group ID Number consists of eight characters, beginning with "G000" and followed by four additional letters or numbers.
- Date Covered Under This Plan indicates the date in which the Employee's coverage became effective.
- Please include copy of Employee's enrollment form, if applicable.

Guidelines for Section 3: Attending Physician's Statement

This section is to be completed by the Attending Physician. Dates should include the month, date and year. In order to be considered complete, the form must be signed by the Attending Physician.

Fraud Warnings

The following fraud language is attached to, and made part of this claim form. Please read and do not remove these pages from this claim form.

Alabama: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

Alaska: A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

Arizona: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

Arkansas and Louisiana: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

California: For your protection California law requires the following to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

Delaware: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

District of Columbia: WARNING: It is a crime to provide false or misleading information to an insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Idaho: Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement containing any false, incomplete, or misleading information is guilty of a felony.

Indiana: A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maine: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

Maryland: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Hampshire: Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment of insurance fraud, as provided in RSA 638:20.

New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New Mexico: ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

Ohio: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Oklahoma: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Puerto Rico: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances [be] present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

Rhode Island: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Tennessee, Virginia, and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Texas: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

If you live in a state other than mentioned above, the following statement applies to you: Any person who knowingly, and with intent to injure, defraud or deceive any insurer or insurance company, files a statement of claim containing any materially false, incomplete, or misleading information or conceals any fact material thereto, may be guilty of a fraudulent act, may be prosecuted under state law and may be subject to civil and criminal penalties. In addition, any insurer or insurance company may deny benefits if false information is related to a claim by the claimant.

Short-Term Disability Claim Form

Section 1 - Employee Statement (Answer all questions to avoid delay)

Current Employer's Name		Group ID	Number J	ob Title	Hours Worked per Week
Employee Name					
Employee Address		Employee City		Employee State	Employee ZIP
Employee (Area Code) Home Telephone Nur	nber Employee (Are	ea Code) Cellular Telepho	one Number	Employee Social Secu	rity Number
Employee Email Address					
Employee Date of Birth Height	Weight	Dominant Hand: ☐ Right ☐ Left	☐ Male ☐ Female	☐ Single ☐ Married	☐ Widowed ☐ Divorced
First date you were first unable to work?	Date First	Treated	Estima	ated Return to Work Date	2
Nature of illness and when symptoms first ap	peared, or describe how	and where accident occ	urred.		
Was the disability work related? \square Yes \square	No	Have you filed	a workers' comp	pensation claim?	□No
Was disability related to a motor vehicle acci	dent or is another third p	party liable? 🗖 Yes 🔲	No		
Physician's Name		Physician's S	specialty	Telephone(Fax())
Physician's Address					seen by this physician
Physician's Name		Physician's S	specialty	Telephone ()
Physician's Address					seen by this physician
Physician's Name		Physician's S	pecialty	Telephone ()
Physician's Address					seen by this physician
Name of Hospital		Department	of Treatment	Telephone (Fax ()	To
Hospital's Address				Date(s) you were t	reated at the hospitalTo
☐ Social Security Disability ☐ Canadian Pension Plan ☐	State Disability Pension Retirement Pension Disability Short-Term Disability needed in order to mak	☐ Unemplo ☐ No-Fault ☐ Other (ir ————————————————————————————————————	Insurance nclude Individual ur claim. A compl	or Group benefits) eted Authorization form	will be needed to
Information For Tax Withholding If your request for benefits is approved, shou					
If Yes, how much should be withheld from ea Overpayment Notice: Should you become ov of Omaha Life Insurance Company (United), any Federal Income Tax paid on your behalf overpaid Medicare and/or Social Security Tax or Social Security Tax with any Form W-2C th	ch check (the minimum erpaid at any time during will request reimbursem or any time prior to curre k that was paid on your b	is \$20.31 per week). \$_g the duration of this claient of the overpaid amount tax year. Your signatuehalf and certifies you wehalf and certifies you wehalf and certifies you wehalf and certifies you wehalf and certifies you wenter the service of t	.00 im we, Mutual of unt. This amount ure on the claim f vill not attempt to	Omaha Insurance Comp is equal to the net benef orm authorizes Mutual o	any (Mutual) or United it you received and r United to recover any
Signature (Required for all claims.) Any person who knowingly and with intent to incomplete, or misleading information is guilt	injure, defraud or decei y of a felony of the third	ve any insurer files a stat degree.	tement of claim o	or an application containi	ng any false,
The above statements are true and complete	to the best of my knowle	edge and belief.			
x					
Signature of Em	ployee		Da	te	

Authorization to Release Personal Information

1.	clinic, or medical facility, insurer, reinsurer, i	, medical or dental practitioner, pharmacist, other nsurance services support organization, employe nefit plan administrator to release records contain	r, government agency, consumer			
	Name of Claimant	(5)				
	(Last)	(First)	(Middle)			
	Date of Birth/	Social Security Number				
2.	reports, records, charts, notes (excluding condition I may now have or have had; any information regarding insurance orany information, data or records regard	history, treatment, prescriptions, consultations (in ing psychotherapy notes), X-rays, films or correspond : r benefit plan coverage, claims or benefits; and/or ding my activities (including records relating to my ancial information, earnings and employment histo	ondence, and any medical Social Security, Workers'			
3.	3300 Mutual of Omaha Plaza Omaha, NE 68175-0001	United of Omaha Life Insurance Company				
	or Fax: 402-997-1865 or Email: new	vdisabilityclaim@mutualofomaha.com				
	by law, and that if I refuse to sign this Authory Personal Information as follows: • to its reinsurer, or other persons or orgonism with my claim(s); or • to a vendor specializing in the applicat • to vendors/consultants providing me who benefit plan; or • for self-insured disability plans only, to • for fully insured plans to my employer restrictions and limitations, in order to • as otherwise required or permitted by	for use in discussions with Mutual regarding my fu facilitate my return to work; or law or as I further authorize	I also authorize Mutual to release e support services in connection s part of an employer sponsored unctional capacity, and any related			
5.	 I understand my Personal Information may be subject to re-disclosure by the recipient and may no longer be protected by federal or state law. 					
6.	. I understand that I may revoke this Authorization at any time by providing a written request to Mutual at the address above. If I revoke this Authorization, it will not affect any use or disclosure of Personal Information that occurred prior to Mutual's receipt of my revocation. If written revocation is not received, this Authorization will remain valid until 24 months after the date signed.					
7.	7. I understand that I am entitled to receive a c	copy of this Authorization and that a copy is as vali	d as the original.			
	RETAI	N A SIGNED COPY FOR YOUR RECORDS				
Na		name below):				
Sig	Signature of Claimant	Date				
If A	f Applicable: I am the legal representative of	the Claimant and I am authorized to grant perm	ission on behalf of the Claimant.			
Pri	Printed Name of Legal Representative					
Sin	Signature of Legal Representative					

Type of Legal Representative _____



Electronic Funds Transfer (EFT) Authorization

Direct Deposit of Disability Benefit Payments

I understand that by completing this form, I am authorizing United of Omaha Life Insurance Company to directly deposit into my bank account via Electronic Funds Transfer (EFT) payment(s) due to me under a contract issued by United of Omaha to my financial institution with the information provided below, for credit to my account. Furthermore, I authorize and direct the bank to charge said account or the account of my estate for any payment made in error as determined by United of Omaha and to refund any such payment made subsequent to my death or made in error and to refund any such payment to United of Omaha upon its written request to the bank.

I further understand and agree that it is my responsibility to ensure that all bank information reported on this form is accurate and correct for the appropriate deposit of my payment(s) and that United of Omaha can rely on this information and will have no obligation to ensure the correctness of the information. Completion of this form is not a guarantee that benefits will be paid.

I further understand and agree that any payment(s) made into an incorrect bank account pursuant to the information reported on this form, will be forfeited by me and that United of Omaha has no obligation to retrieve those funds or make replacement payment(s) to me.

I further understand and agree for myself, my heirs, executors and estate to indemnify and hold United of Omaha harmless from any and all loss or damage of any nature whatsoever, including costs or attorney's fees incurred by reason of said bank acting pursuant to this Authorization.

I further understand and agree that United of Omaha is not responsible for any bank charges or other costs associated with or arising out of this agreement.

I further understand that if my bank is not able to accept EFTs, checks will be mailed to my residence.

I reserve the right to revoke and cancel this authorization. Such revocation and cancellation shall be effective within 5 business days following United of Omaha's receipt of the notice.

Payee Information	Bank Information		
Full Name	Bank Name		
Address	Address		
Address	Address		
City	City		
State and ZIP Code	State and ZIP Code		
Telephone Number ()	Telephone Number ()		
Social Security Number	Account Number		
Policy Number	Bank ABA Routing/Transit Number		
Claim Number	☐ Checking ☐ Savings (Check only one)		
Payee Number (for office use only)	Approved By/Date (for office use only)		
X			
Payee Signat	ture Date		

Contact Information

Please attach EITHER a voided check for checking OR a deposit slip for savings and return with this form to:

United of Omaha Life Insurance Company HO8W-GDMS 3316 Farnam Street Omaha, NE 68172-7420

Should you have any questions regarding EFT, please feel free to contact our customer service representatives toll free at **800-877-5176** (Monday-Thursday between the hours of 7 a.m. and 5:30 p.m. and Friday between 7 a.m. and 5 p.m. CST).



Section 2 - Employer's Statement (Answer all questions to avoid delay)

Company Name		Group ID Number				
Class No. or Description	Division/Location	Division/Location No. or Description				
Address	City	State	ZIP			
Email Address						
Employee's Name		Employee's F	Phone Number			
Employee Address	Employee City	Employee Stat	e Employee ZIP			
Gross Weekly Earnings (Please note: Benefits will be calculated based on pre	Employee Date of Birth emium received.)	Employee Soci	al Security Number			
Salary Effective Date	Number of weekly hours worked	Was disability caused by	employment? \square Yes \square No			
The employee is eligible for: \Box Long-Term Disability		Group Life				
Does the Employee contribute toward the premium?	☐ Yes ☐ No					
If yes, what percent is paid by the Employee?	% Is it Pre-tax or Post-tax?	Gross up				
Employee's payroll classification: \square Exempt \square No	on-Exempt 🗖 Salaried 🗖 Hourly 🗖 Union	□ Non-Union □ Oth	er			
How was the Employee paid?						
Is the Employee continuing to receive compensation	or pay since their last day of work? \square Yes \square No)				
Is Employee eligible for Vacation/PTO? \Box Yes \Box N	No If Yes, please answer the following questions.					
Weekly amount? Date bene	fits begin? Date	benefits end?				
Is Employee eligible for Salary Continuation? \Box Yes	☐ No If Yes, please answer the following questi	ions.				
Weekly amount? Date bene	fits begin? Date	benefits end?				
Is Employee eligible for Sick Leave? \square Yes \square No	If Yes, please answer the following questions.					
Weekly amount? Date bene	fits begin? Date	benefits end?				
Date of Hire	Date Covered Under This Plan					
Has workers' compensation claim been filed? \square Yes						
Did the claimant have prior STD coverage with anoth						
If Yes, date the coverage was effective and name of p						
Important Notice: For Employees age 60 or over, ref If the employee is no longer working the minimum ho ☐ Termination ☐ Layoff ☐ Personal Leave of Absorber ☐ Termination ☐ Layoff ☐ Personal Leave of Absorber ☐ Personal	ours required under the policy, indicate why:		rights.			
Check One	n check the strength demand below which best de fting, occasional lift/carry of small articles. Some ifting with frequent lift/carry up to 10 lbs. A job is /standing is done or if done mostly sitting but requifiting with frequent lift/carry up to 25 lbs. lifting with frequent lift/carry up to 50 lbs. Ig with frequent lift/carry over 50 lbs.	occasional walking or sta light if less lifting is involv	nding may be required. ved but			
Employee's Job Title (Attach job description)	Lá	ast Day at Work	First Work Day Missed			
Has the Employee returned to work? ☐ Yes ☐ No a) If Yes, when?	o b)If No, what is the estimated return to wo	rk date?				
If the claimant is released by the doctor to return to v company be able to consider these accommodations		y job modifications, or a c	ombination of both, would you			
Print Name Sign	nature of Person Completing Claim Form	Title of Per	son Completing Claim Form			
Date Signed (Area Code) Phone Numb	er (Area Code) Fax Number Email Add	ress				

Section 3 - Attending Physician's Statement (Answer all questions to avoid delay) **Employer Name** Group ID Number Name of Patient (Last, First, MI) - Please Print Date of Birth Employee's Phone Number Employee Address **Employee City Employee State** Employee ZIP Diagnoses ICD-10 Code(s) Date symptom first appeared Symptoms Last date of treatment Initial date of treatment Next date of treatment/office visit Is disability due to: Accident/Injury ☐ Sickness Is the disability work related? \square Yes \square No If applicable, list the surgical code(s)/procedure(s) - Describe fully and provide dates, if any. If disability is due to Pregnancy, please provide the information below: Date of Last Monthly Period **Expected Date of Delivery** Expected Type of Delivery: ☐ Vaginal ☐ Cesarean Section Actual Date of Delivery Actual Type of Delivery: ☐ Vaginal ☐ Cesarean Section If any of the following questions are answered "Yes," then please provide the information to the right of that question. Name of Hospital Name of Physician Was the patient treated in an Date treated Emergency Room? Yes Did another physician treat or will be Date treated Physician's Name and Address treating the patient? \square Yes \square No Was the patient hospital confined? Date Confined In Hospital: Name of Hospital ☐ Yes ☐ No From_ To Did patient have outpatient surgery in a hospital Date of Surgery Name of Facility **Functional Limitations - Abilities** Indicate frequency per day the listed activity can be performed. Indicate longest single time duration each activity can be performed. (n = never, o = occasional, f = frequent, c = constant) Lifting Carrying ___ Sitting Kneeling ___ R: Finger Dexterity _____1-5 lbs. ___1-5 lbs. __ Total time on feet _L: Finger Dexterity ___ 6-10 lbs. ___ 6-10 lbs. __ Standing _Inside ___ R: Below Shoulder ____11-25 lbs. _____11-25 lbs. _____ L: Below Shoulder __ Walking Reaching 26-50 lbs. _R: Above Shoulders 26-50 lbs. Bending _Outside 51-100 lbs. Working with ___ L: Above Shoulders 51-100 lbs. Squatting

Others

Other (explain)_

Stooping

Please notify us if the Employee returns to work after the submission of this form.

Over 100 lbs.

__ Over 100 lbs.

Mental Limitations - Abilities

Plassa chack off tha	annronriate recr	once of the new	rean's ability	to adapt to th	naca snacific i	ob situations at this time.
lease check on the	appropriate resp	יטוואב טו נווב אבו	i soli s ability i	to adapt to ti	iese specific	ou situations at tins time.

U	nlimited	Somewhat Limited	Markedly Limited	Unable to Perform	
Follow work rules					
Perform repetitive, or short cycle work					
Perform at a constant pace					
Maintain attention and concentration					
Perform a variety of duties					
Understand, remember and carry out complex job instructions					
Attain set limits and standards					
Relate to coworkers					
Interact with supervisors					
Interact with the public/customers					
Use judgment and make decisions					
Direct, control or plan activities of others					
Influence people in their opinions, attitudes and judgments					
Expressing personal feelings					
Work alone or apart in physical isolation from others					
When do you expect the patient to return to prior leveling functioning Would you recommend vocational rehabilitation for this patient? The patient should be able to work: ☐ Full-time ☐ Part-time on _ ☐ 1 month ☐ 1-3 months ☐ 3-6 months ☐ Other (please see the patient should be able to work).	Yes 🗆) No			
What is your treatment plan for the patient's return to work or retur	, ,	level function?			
	p				
Name of the Attending Physician – Please Print			Specialty/Degi	ree(s)	Tax Identification Number
Address (No., Street, City, State ZIP)		((Area Code) Te	elephone Number	(Area Code) Fax Number
If necessary, whom can we contact at the attending physician's offic Name	e for addi			elephone Number	
Signature of Attending Physician					Date

Please notify us if the Employee returns to work after the submission of this form.